



Case studies

The social landlord

With the help of a £61,744 grant, Magna Housing Association provided air source heat pump systems for 20 sheltered living homes in Cattistock and Buckland Newton, Dorset that were off mains gas. The pump systems replaced old night storage and immersion heaters which were costly to run and unsuitable for older people whose homes often need heating during the day as well as the night.

Roy Price, Project Manager for Magna said: “We just couldn’t have justified these systems if we’d had to meet the full cost. Ready for Retrofit funding made the low carbon system an affordable option, in line with the cost of other forms of heating we could have chosen.”

The resident

The new air source heat pump system is more controllable and affordable for residents. Victor Miles, who has lived in his bungalow for 14 years says: “My heating is now perfection. It comes on exactly when I need it in the mornings and evenings and is very easy to control. I’ve got it set at 21. My electric bill so far is way down. I’m saving £23 per month which, on a small pension, is fantastic.”